

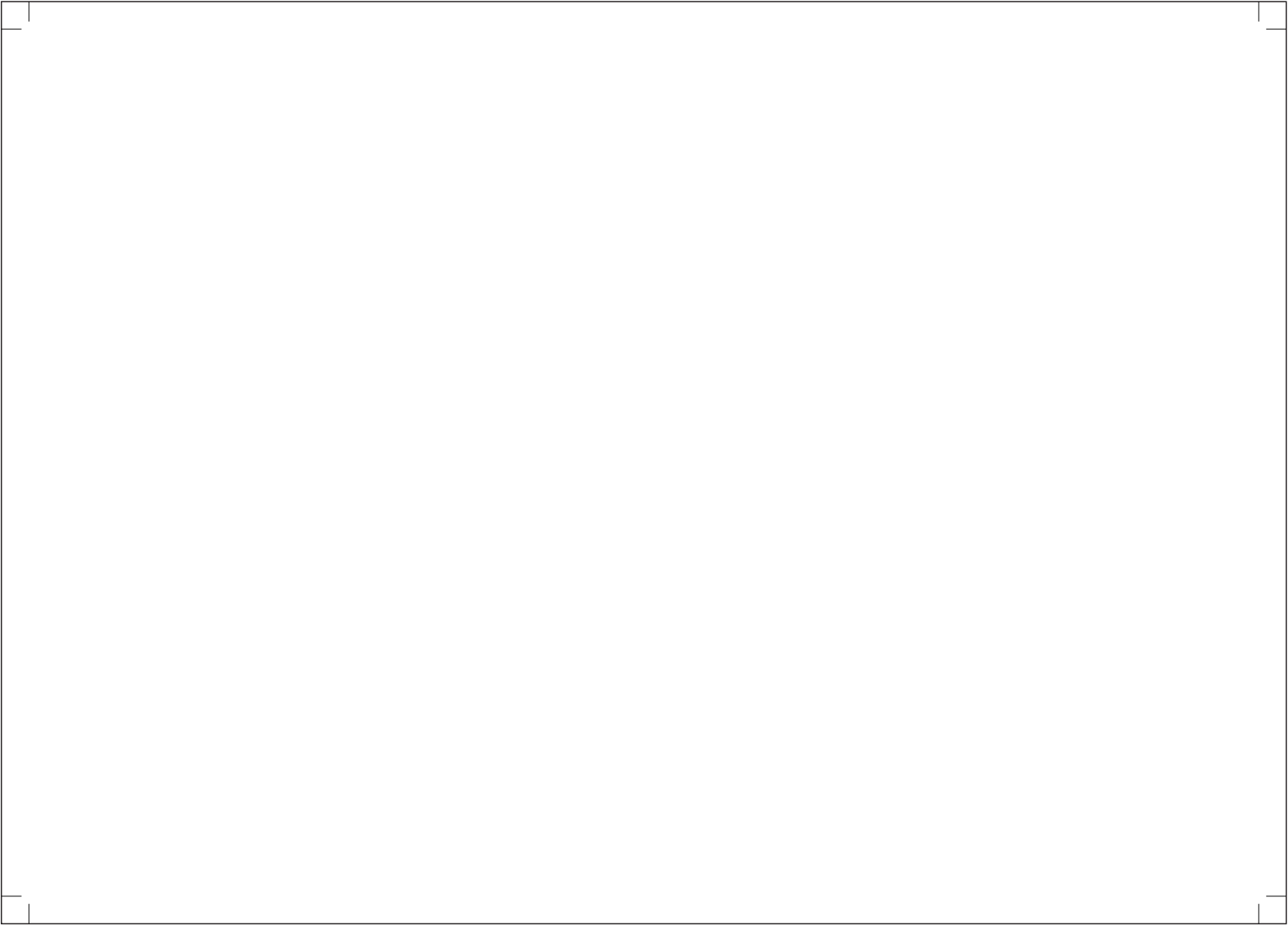
**GREAVES**  
**ELECTRIC**  
**MOBILITY**

  
**AMPERE**



**ZEAL**  
**EX**

**OWNER'S MANUAL**



# TAKING CARE OF YOUR ZEAL EX

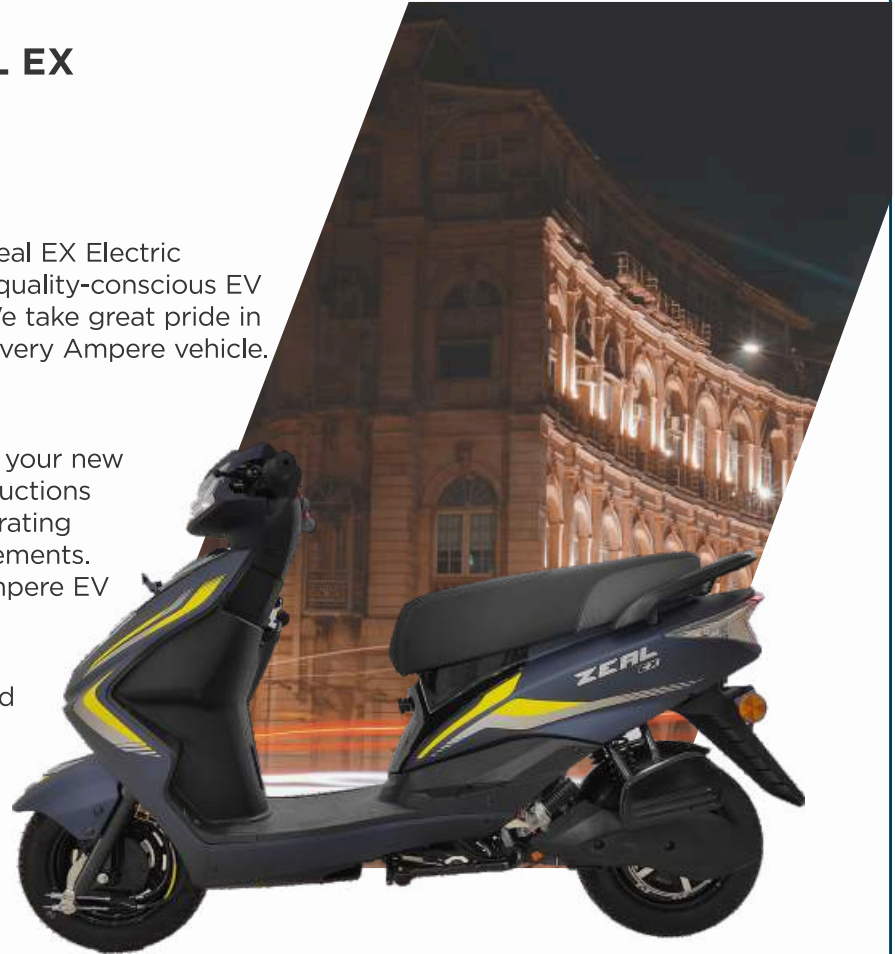
## FOREWORD

Dear User,

Congratulations on purchasing the Ampere Zeal EX Electric Scooter and joining our growing numbers of quality-conscious EV customers with a love for the environment. We take great pride in the quality and workmanship that goes into every Ampere vehicle. We hope you will, too.

This Owner's Manual explains how to operate your new Ampere Electric Vehicle. Please read the instructions carefully and familiarise yourself with the operating mechanism, controls and maintenance requirements. This will help you get the best out of your Ampere EV and assure a safe, trouble-free ride.

All the information and specifications provided in this Manual are correct at the time of printing. However, as a result of Ampere's continual product improvement process, Ampere reserves the right to make changes at any time, without any prior notice.



TAKE CHARGE



## INTRODUCTION

Electric Vehicles (EVs) are gaining a strong following across the country. With lower maintenance and running costs as compared to a conventional petrol vehicles; EVs also offer the added benefits of reduced carbon footprint and zero emission.

Established in 2008, Ampere has the firm backing of a lineage of 164+ years of Greaves. With an extensive authorized dealer network across 350+ locations, you have the Ampere assurance wherever you go.

Ampere's range of trendy and cost-effective EVs has taken the world of e-mobility by storm. With 15+ years of EV experience under our belt, we make EVeryday Mobility exciting.

TAKE CHARGE

**15 YEARS**  
OF ELECTRIC VEHICLES EXPERIENCE

**1.6+\***  
BILLION ELECTRIC KILOMETRES

**25,00,000 +\***  
EQUIVALENT TO PLANTING TREES

**2,30,000+\***  
HAPPY CUSTOMERS & GROWING

**400,00,000+\***  
LITRES OF PETROL SAVED

\*As on September 2023



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NEAR YOU, WITH YOU,  
ALWAYS  
PAN INDIA SERVICE TOUCHPOINTS



PROFESSIONAL  
EXPERTISE  
COMPANY - TRAINED TECHNICIANS  
AT ALL DEALERSHIPS

TAKE CHARGE



ROADSIDE ASSISTANCE



TOLL-FREE SUPPORT  
FOR IMMEDIATE QUERIES  
1800-123-9262



3 YEARS  
WARRANTY + EXTENDED  
WARRANTY OPTIONS



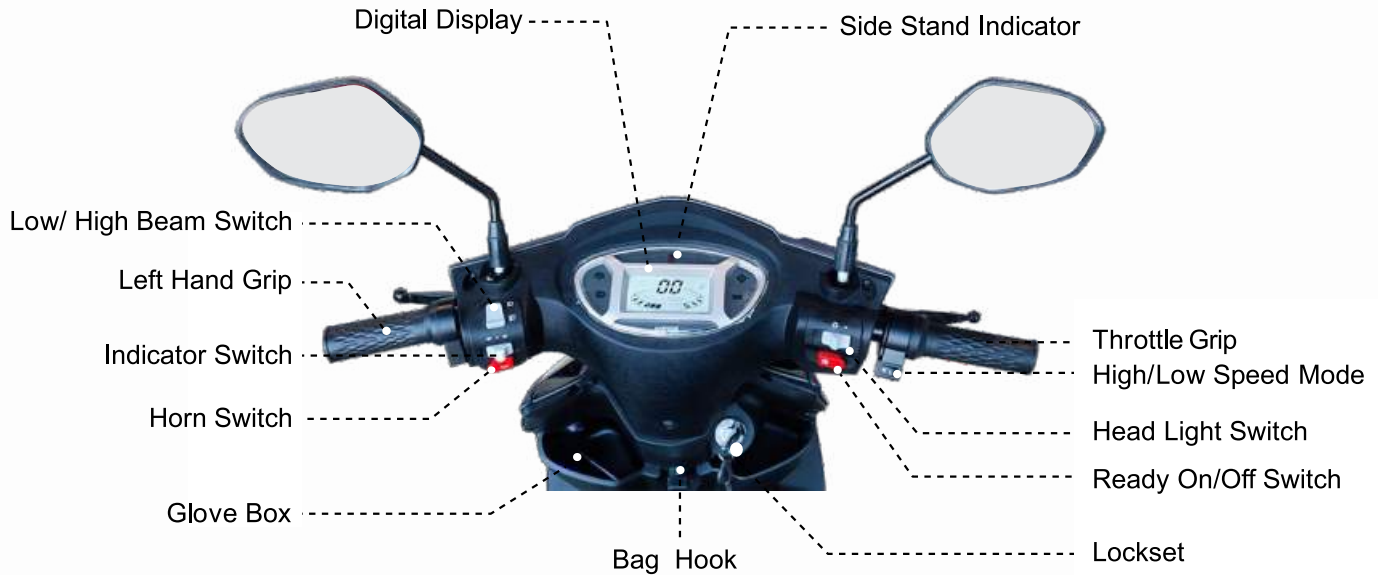
PROMPT &  
RELIABLE SERVICE



# INTRODUCING YOUR ZEAL EX | OVERVIEW

## VEHICLE AND PARTS DIAGRAM

TAKE CHARGE



# INTRODUCING YOUR ZEAL EX | OVERVIEW

## VEHICLE AND PARTS DIAGRAM

TAKE CHARGE





## INTRODUCING YOUR ZEAL EX

### MAIN TECHNICAL PARAMETERS AND SPECIFICATIONS

Max Speed	50±3 kmph
Max Loading Capacity	150 Kg
Charge Time	6 to 7 Hrs
Range	120 kms* <small>As per standard testing conditions at ARAI (Indian driving Cycle)</small>
Gradient	13°±2° (Single Rider) & 8°±2° (Double Rider)
Battery	60V, 38.25Ah Advanced Lithium Ion Battery
Charger	60V, 7.5Ah
Motor Power	1200 Watts
Brake	Mechanical Drum -130mm HBS
Suspension	Front-Telescopic, Rear-Coil Spring
Wheel	10 inch
Ground Clearance	145 mm
Wheel Base	1235 mm

Note: All information is subject to change without prior notice.



## INTRODUCING YOUR ZEAL EX | BATTERY MAINTENANCE

The Ampere ZEAL EX runs on a 60V.

The battery is crucial when it comes to the performance of the vehicle. Therefore, maintaining the battery properly is of utmost importance.

### Battery storage and usage

- **Environment Temperature**

Operating Temperature	Charge	0°C to 45°C
	Discharge	-20°C to 45°C
Storage Temperature		-10°C to 35°C

- **Precautions**

- The maximum relative humidity is 95% for storage and operation.
- The battery must not be exposed to direct sunlight.
- The battery should be kept away from heat sources.
- The battery must be laid flat.
- The battery must not be pressed by mechanical forces.



## INTRODUCING YOUR ZEAL EX | BATTERY MAINTENANCE

### TAKE CHARGE

- Battery State of Charge (SOC) is between 30% to 40% in digital display when delivered by your dealer.
- Avoid frequent charging. If the riding period is short, the battery need not be charged every time.
- Please do not use chargers other than the charger provided with this battery. Other chargers may have a different charging profile, resulting in battery damage.
- Do not overcharge the battery for more than 6 hours.
- Do not charge the battery immediately after a long drive it. Give it a rest period of at least 30 minutes after use.
- Do not use the vehicle/battery immediately after charging it completely. Give it a rest period of 15 minutes after removing the charger from the main power supply.
- While transporting or handling the battery - do not throw the battery or place a heavy load on top of it or apply heavy pressure to it. These actions can destroy the internal connections, which may lead to open circuited or short-circuited batteries.
- Avoid charging at a low voltage level. It may spoil the battery charger and the battery.
- Throttle gradually at all times, especially when setting off or climbing up slopes to save battery power.
- Release the throttle and apply both the brakes gradually to reduce the speed of the vehicle.
- Avoid sudden acceleration and braking while riding as this will affect the performance of the vehicle in the long term.

**Note: All information is subject to change without prior notice.**



## INTRODUCING YOUR ZEAL EX | BATTERY MAINTENANCE

### TAKE CHARGE

- Ensure that the brake levers are released before throttling.
- Strictly do not charge the batteries close to flames and high temperatures.
- Life of the battery will reduce if it is parked in direct sunlight or by keeping it in a place where the temperature is more than 40°C. Always try to park the vehicle under shade and try to charge the battery in a proper ventilated area.
- If the scooter has not been used for prolonged periods of time, please charge and discharge the battery at least once a month and always keep them at 50% charge during this time.
- When the battery is not in use for an extended period of time, remove the battery from the load for storage.
- Always maintain the recommended tyre pressure to avoid capacity drop. The recommended tyre pressure for the Front Wheel is 30 to 32 PSI and the Rear Wheel is 35 to 38 PSI.

- Though the vehicle is designed to be used in wet conditions, do not park/store in areas where the water level is above the centre of the wheel. Water in the motor will damage the vehicle.

#### CAUTION:

- Do not modify the electrical components and wiring circuit on your own. This can cause operational faults, electric failure and another damage, thereby shortening the life span of the vehicle and endangering user safety.

Only the user will be responsible for errors or faults caused due to the above reasons.



## INTRODUCING YOUR ZEAL EX | BATTERY MAINTENANCE

### Charger usage and maintenance

- When charging, the charging indicator light glows red. After the vehicle is fully charged, the charging indicator light switches to green.
- Firstly, connect the output cable of the charger into the battery pack's charging port and then connect the input cable of the charger to the AC main power supply.
- When the batteries are fully charged, (i.e., Green LED indication), first unplug the input cable of the charger from the AC mains and then output cable from battery pack.
- Check and ensure that the voltage supply to the battery charger is AC 220V, if the supply voltage is irregular or expected to vary drastically, please use a voltage stabilizer or spike buster.
- Please use specific charger as provided only by Ampere.
- Do not let the charger get wet so as to prevent damage, short circuiting and fire.
- Never plug or unplug the charger using wet hands and don't touch the charger under bad weather conditions involving thunder or lightning.
- Do not keep the charger in dust and damp surroundings.
- Avoid using the charger under direct sunlight.
- Use Only 15A AC Power Socket for Charging the vehicle.
- Don't charge the vehicle with Charger box in Overhang condition- It will damage the AC cable.
- Always plug the charger directly into the 15A AC Power Socket with proper Earthing/ Ground- Do not use extension box while charging.



## INTRODUCING YOUR ZEAL EX | BATTERY MAINTENANCE

### Precautions while charging battery

- Do not switch on the vehicle while the battery is being charged.
- Charge the battery away from children. Do ensure that they do not play with the appliance.
- The charger is made up of high voltage electric circuits - do not dismantle it.
- Prevent liquid and metallic particles from entering the charger during usage and storage.
- This charger is designed for indoor use. Use the charger in dry area with proper ventilation.
- If you detect any foul smell or overheating during the charging process, please stop charging immediately and contact an authorised service outlet.
- Do not attempt to recharge any rechargeable/non-rechargeable batteries using this charger.
- If the supply cord is damaged, it must be replaced by authorised service outlet or retailer.

TAKE CHARGE



## INTRODUCING YOUR ZEAL EX | BATTERY MAINTENANCE

### You can make use of the following security features.

- **Steering Lock:** Push and turn the key towards left for handle bar lock. To release the lock, push the key into the power switch and turn clockwise.
- **Seat Lock:** To open the seat lock, insert the key into the key slot and turn it clockwise. Lift up the seat and release the self-locking device. To lock the seat, press the seat firmly.
- **Side Stand Sensor:** When the side stand is down, it will not allow vehicle movement. This will ensure that side stand is in up position before the drive begins, ensuring, safety of vehicle or user.
- **Reverse Switch:** As a safety reverse function will be active on vehicle the switch is pressed continuously (all other drive conditions already full filled).
- **Rear Storage Box**  
There is provision for storage on the rear side under the seat .  
There is another provision for storage in the leg space area (below the key hole)



## INTRODUCING YOUR ZEAL EX | WARRANTY POLICY

Greaves Electric Mobility Private Limited (Formerly known as Ampere Vehicles Private Limited) a company governed by the Companies Act, 2013, having its registered office at Plot No 72, SIPCOT Industrial Complex SIPCOT, Ranipet-632403, Tamil Nadu) hereinafter referred through its brand name “Ampere”, issues this warranty policy (“Warranty Policy”) to its customers or users (“Customer”), setting out the manufacturer warranties that Ampere provides in respect of its electric 2 wheelers and associated components manufactured by Ampere and purchased by the Customer.

### Definitions:

This Warranty Policy includes following words which will have the meanings assigned as follows:

- **Battery:** Battery which is provided along with the Vehicle
- **Vehicle:** Means **Zeal EX**
- **Owner’s Manual:** Means the manual detailing the technical specifications and guidelines on usage and maintenance of the Warranted Part(s) and quick start guide.
- **Warranted Part(s):** Means the Battery and each component of the Vehicle, other than any consumable parts, rubber parts, plastic parts, or tyres.
- **Warranty Period:** The term of the warranty shall commence from the date of purchase of the new Vehicle to the first purchaser. Warranty on each model shall be applicable as per the below table. Warranty period specified below is dependent on whichever occurs earlier.
- **Dealer:** Means a registered dealer who has entered into an agreement with Ampere, pursuant to which the Dealer may sell and service the products of Ampere.





## INTRODUCING YOUR ZEAL EX | WARRANTY POLICY

### Warranties:

S No.	Warranty	Period/ Kms From date of purchase
1	Battery	36M/30,000 KM*
2	Motor	36M/30,000 KM*
3	Controller	36M/30,000 KM*
4	Charger	36M/30,000 KM*
5	Convertor	36M/30,000 KM*
6	Vehicle Warranty	36M/30,000 KM*

Subject to conditions and exclusions listed herein, Ampere warrants that it will either repair or replace any Ampere-supplied part that is found defective, in material or workmanship, under normal usage conditions through its authorised network. The right to determine whether the part needs repair, service, rectification, or free replacement rests with Ampere only.

In the event of replacement, Ampere reserves the right to select and use suitable replacement parts at Ampere's sole discretion. All parts removed during replacement under this Warranty Policy will become the property of Ampere and the Customer shall have no right therein.



## INTRODUCING YOUR ZEAL EX | WARRANTY POLICY

### Exclusions (1/5):

**Ampere shall not have any obligation under this Warranty Policy with respect to the following:**

- Wear and tear items, rubber parts, plastic parts, consumable parts are not covered under warranty.
- Proprietary items like Tyres etc. are subject to Warranty terms and conditions of respective manufacturers and would be directly handled by them.
- Painted/plastic parts, cables, bulbs, seals, damaged/tampered parts are not covered under warranty.
- Repairs and adjustments caused by improper maintenance, lack of required maintenance, or repair or service by an unauthorized service centre, or the misuse of electric components and battery, other than the way it is specified in the Owner's Manual, would not be covered under warranty.
- Warranty shall cover only the manufacturing defects. Normal wear/tear, any defects arising due to neglect, corrosion, external damages, intrusion of foreign or deleterious matter, lack of servicing or abuse by the continued use of the Vehicle after a fault has become evident, or for consequential loss on the failure of parts or due to mishandling of the Vehicle/parts will not be covered under warranty.
- Damages due to the negligence of Customers or damages caused by accidents and non-preventable events including but not limited to flood, earthquake, fire will not be covered under warranty.
- The warranty will cease to exist if the original serial number on the frame or motor of the Vehicle is removed, distorted, or altered.



## INTRODUCING YOUR ZEAL EX | WARRANTY POLICY

### Exclusions (2/5):

- Cosmetic or surface corrosion of the Vehicle caused by stone chips or scratches in the painted area is not covered under warranty.
- The warranty is not applicable, if the failure of parts is due to improper handling, servicing by unauthorized dealers/technicians, willful abuse or by the destruction by fire. In such cases, the repairs (parts and labour) and all other expenses related to the transporting the Vehicle to and from Ampere or its authorised dealer is to be borne by the customer.
- Cleaning and polishing the Vehicle or the parts will not be covered under warranty.
- Replacement of parts undergoing wear and tear like worn brake pads and lining, shall not be covered under warranty. The same shall be done at the Customer's expense .
- Normal noise, vibration, wear & tear, or deterioration such as discolouration, fading, deformation or blurring and seat cover discolouration of the Vehicle is not covered under warranty.



## INTRODUCING YOUR ZEAL EX | WARRANTY POLICY

### Exclusions (3/5):

#### Vehicle battery warranty will not apply in the following instances:

- Transferred to any other equipment/system/vehicle.
- Used in non-vehicular application.
- Uneven charging.
- Used in extreme temperature area, which is more than the ambient temperature.
- Leaving the battery under fully discharged condition for a prolonged duration time.
- Damage due to fitment of additional accessories other than the original fitment.
- Battery cover is attempted to be opened/opened by force.
- Breakage of container and/or cover.
- Short circuit due to misuse or wrongful testing.
- Charging the batteries with other brand chargers/non-recommended chargers.
- Using unauthorised charging profiles and fast charging options.



## INTRODUCING YOUR ZEAL EX | WARRANTY POLICY

### Exclusions (4/5):

#### Motor warranty will not apply in the following instances

- Motor screws are found open or missing.
- Water logging inside the motor.
- Axle broken due to misuse or collisions.
- Coil and connectors burnt due to use in extreme climbing ramps (upward slope) for long duration or due to overloading Vehicle beyond rated capacity.
- The wheel rim is damaged due to mishandling or collisions.
- Broken magnets due to overloading.
- The side cover is damaged or broken.
- Wire damage, sleeve cut, crimping pin cut and when wires are found twisted.
- Rusting of magnets and stator.
- The axle thread is damaged.
- Any kind of unauthorised welding is done on the motor or related parts.



## INTRODUCING YOUR ZEAL EX | WARRANTY POLICY

### Exclusions (5/5):

**Warranty of controller, converter, and charger will not apply in the following instances:**

- Screws on the controller are open and/or missing.
- Track burnt due to overloading.
- MOSFET (Transistor) failure due to continuous overloading.
- Failure due to water or liquid content inside the controller.
- Enclosure damaged/ connector damaged / charger socket pin melting.
- Charger melting due to non usage of 15A AC Power Socket with proper Earthing/ Ground

### OTHER TERMS AND CONDITIONS:

- The Customer shall be solely responsible to read and understand the Owner's Manual, Warranty Policy, Purchase Terms and all the product warnings before operating the Vehicle.
- The warranty is non-transferable and is only applicable to the first owner of the Vehicle.
- There will be no charge against the warranty repairs (parts and/or labour) except for consumables. Repair and replacement of parts covered under this Warranty Policy will be carried out by Ampere or its authorised dealers only.
- Further, the above-mentioned warranty shall, in no case, extend to the payment of any monetary considerations or replacements or return of the Vehicle. The Warranty Policy is limited only to the extent covered hereunder.



## INTRODUCING YOUR ZEAL EX | WARRANTY POLICY

### OTHER TERMS AND CONDITIONS:

- Ampere or entities authorized by Ampere will not be held liable for any special, indirect, remote, incidental, or consequential damages of any kind including depreciation, loss in value of the Vehicle, loss of use or income due in full or part directly or indirectly due to a breakdown of the Vehicle and Ampere's maximum aggregate liability at no point will exceed the cost covered under the Warranty Policy.
- Further, the Customer shall be responsible for performing all recommended and necessary routine care and maintenance and engage in proper use of the Vehicle and Warranted Part(s) in accordance with the Owner's Manual.
- Documentation related to the Vehicle shall be retained at all times by the Customer and shall be produced to the service centre for verification of the relevant details.
- The Customer must present the Vehicle to an authorised service centre for any warranty repair within forty eight (48) hours after a defect is detected after having duly informed Ampere of such defect.
- Vehicles used for racing or any competition or used otherwise than for ordinary personal transportation shall not be covered under this Warranty Policy.



## INTRODUCING YOUR ZEAL EX | WARRANTY POLICY

### OTHER TERMS AND CONDITIONS:

- Ampere shall only bear the costs of spares and labour for replacement of any Warranted Part(s) under this Warranty Policy. Any additional costs including transportation costs will not be covered under this Warranty Policy and the same shall be at the sole responsibility and risk of the Customer.
- This Warranty Policy has been provided by Ampere and no other entity including the authorized dealers, service centres, its employees or agents have the authority to amend, add to, extend or in any manner modify the warranty provided under this Warranty Policy.
- Ampere shall have the right to make changes to the design or functioning of its Vehicle from time to time and shall not be under any obligation to provide these changes for Vehicles that have been previously sold by it.

**For Detailed Do's and Don'ts; tips on Maintenance and Care of Battery and charger and other electrical items, refer to our website for terms and conditions.**





## FROM ZEAL EX TO YOU | GENERAL INSTRUCTIONS TO THE AMPERE AUTHORISED DEALER

TAKE CHARGE

- Clean the e-scooter externally with dry and soft cloth.
- Inspect the front and rear brakes and adjust if required.
- Inspect throttle for free operation.
- Inspect all the lights, horn, display indicators and switches.
- Inspect and ensure correct tyre pressure in front and rear wheels.
- Inspect front and rear axle bearings.
- Inspect free movement of the front handle bar, adjust if required.
- Inspect the smooth operation and functioning of all the locks with the starting key.
- Inspect front and rear suspension system (Shock absorber) for proper operation.
- Inspect the harness for any short circuit, open circuit, any loose connections.
- Test the motor and ensure proper functioning.
- Test the controller and ensure proper functioning.
- Test the batteries and charger to ensure proper functioning.
- Inspect all nuts, bolts and screws, tighten if required.
- Inspect wheel run out. Start the vehicle on main stand and check smooth functionality of all parts.
- Take a test drive and ensure proper functioning of the e-scooter.
- Clean the e-scooter and handover to the customer.



## SERVICE & SUPPORT- *ZEAL EX* | VEHICLE MAINTENANCE SCHEDULE

TAKE CHARGE

	Free Service	Paid Service	Paid Service	Paid Service
<b>Inspection Details</b>	30 days or 900 km whichever is earlier from date of purchase	120 days or 3,000 km whichever is earlier from date of purchase	210 days or 6,000km whichever is earlier from date of purchase	Every 6 months or 5,000 km whichever is earlier from previous service
Service Date				
Card Number				
<b>Visual Examination</b>				
Plastic parts - scratches and damages	I	I	I	I
Lighting system - scratches and damages	I	I	I	I
Tyre (Check wear marking)	C	C	C	C
Tyre pressure F&R	CA	CA	CA	CA
Check all bolts, nuts and screws - tighten if required. Check wheel runout.	CA	CA	CA	CA/CR for rusting
Clean the e-scooter externally with dry and soft cloth	CL	CL	CL	CL

C - Check | CA - Check and Adjust | CL - Clean | CR - Check and Replacement  
 I - Inspection, Offer for replacement, replacement on customer confirmation



## SERVICE & SUPPORT- *ZEAL EX* | VEHICLE MAINTENANCE SCHEDULE

	<i>Free Service</i>	<i>Paid Service</i>	<i>Paid Service</i>	<i>Paid Service</i>
<b>Inspection Details</b>	<i>30 days or 900 km whichever is earlier from date of purchase</i>	<i>120 days or 3,000 km whichever is earlier from date of purchase</i>	<i>210 days or 6,000km whichever is earlier from date of purchase</i>	<i>Every 6 months or 5,000 km whichever is earlier from previous service</i>
<b>Functional Examination</b>				
<i>Both brake cables</i>	CA	CA	CA	CA/CR
<i>Operation of all locks</i>	CA	CA	CA	CA
<i>Check all the lights, horn, display indicators and switches</i>	CA	CA	CA	CA/CR
<i>Motor operation</i>	CA	CA	CA	CA
<i>Rear and front brake operation</i>	CA	CA	CA	CA
<i>Movement of wheel and their free operation</i>	CA	CA	CA	CA
<i>Check throttle for free operation</i>	CA	CA	CA	CA
<i>Front and rear suspension functions</i>	CA	CA	CA	CA

C - Check | CA - Check and Adjust | CL - Clean | CR - Check and Replacement  
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## SERVICE & SUPPORT- *ZEAL EX* | VEHICLE MAINTENANCE SCHEDULE

	<i>Free Service</i>	<i>Paid Service</i>	<i>Paid Service</i>	<i>Paid Service</i>
<b>Inspection Details</b>	<i>30 days or 900 km whichever is earlier from date of purchase</i>	<i>120 days or 3,000 km whichever is earlier from date of purchase</i>	<i>210 days or 6,000km whichever is earlier from date of purchase</i>	<i>Every 6 months or 5,000 km whichever is earlier from previous service</i>
<b>Functional Examination</b>				
<i>Movement of the handle bar</i>	CA	CA	CA	CA
<i>Check front and rear axle bearings</i>	CR	CR	CR	CR
<i>Check free movement of front handle bar, adjust if required</i>	CA	CA	CA	CA
<i>Check front and rear suspension systems (shock absorber) for proper operation and oil leakage</i>	CA	CA	CA	CA/CR
<i>Start the vehicle on main stand and check smooth functionality of all parts</i>	CA	CA	CA	CA

C - Check | CA - Check and Adjust | CL - Clean | CR - Check and Replacement  
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## SERVICE & SUPPORT- *ZEAL EX* | VEHICLE MAINTENANCE SCHEDULE

	<i>Free Service</i>	<i>Paid Service</i>	<i>Paid Service</i>	<i>Paid Service</i>
<b>Inspection Details</b>	<i>30 days or 900 km whichever is earlier from date of purchase</i>	<i>120 days or 3,000 km whichever is earlier from date of purchase</i>	<i>210 days or 6,000km whichever is earlier from date of purchase</i>	<i>Every 6 months or 5,000 km whichever is earlier from previous service</i>
<b>Internal Examination</b>				
<i>Wiring cut/damaged</i>	CR	CR	CR	CR
<i>Battery bulge/damage</i>	CR	CR	CR	CR
<i>Battery loop cable connections</i>	CA	CA	CA	CA
<i>MCU cable connections</i>	CA	CA	CA	CA/CR
<i>Electrical couplers and joints</i>	CR	CR	CR	CR
<i>Health of motor and battery cables (any melting/lose connection)</i>	CR	CR	CR	CR

C - Check | CA - Check and Adjust | CL - Clean | CR - Check and Replacement  
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## SERVICE & SUPPORT- ZEAL EX | VEHICLE MAINTENANCE SCHEDULE

	<i>Free Service</i>	<i>Paid Service</i>	<i>Paid Service</i>	<i>Paid Service</i>
<b>Inspection Details</b>	<i>30 days or 900 km whichever is earlier from date of purchase</i>	<i>120 days or 3,000 km whichever is earlier from date of purchase</i>	<i>210 days or 6,000km whichever is earlier from date of purchase</i>	<i>Every 6 months or 5,000 km whichever is earlier from previous service</i>
<b>Special Characteristics Measures</b>				
<i>Battery full charge voltage</i>	C	C	C	C
<i>Battery capacity in Ah</i>	C	C	C	C
<i>Range per charge</i>	C	C	C	C
<i>Charging time</i>	C	C	C	C
<i>No load current</i>	C	C	C	C
<i>No load current motor RPM</i>	C	C	C	C
<i>On-road current</i>	C	C	C	C
<i>Maximum Current</i>	C	C	C	C
<i>Battery maintenance</i>	C	C	C	C

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## SERVICE & SUPPORT- ZEAL EX | VEHICLE MAINTENANCE SCHEDULE

	Free Service	Paid Service	Paid Service	Paid Service
<b>Inspection Details</b>	30 days or 900 km whichever is earlier from date of purchase	120 days or 3,000 km whichever is earlier from date of purchase	210 days or 6,000km whichever is earlier from date of purchase	Every 6 months or 5,000 km whichever is earlier from previous service
<b>Safety and Special Examination at 6300</b>				
<i>Isolation breakage at 60V; done through Megger</i>			C	
<i>Hall effect sensor examination-check presence of pulses</i>			C	
<i>Motor area examination, wire short, melting fusing, etc.</i>	CR	CR	CR	CR
<i>Controller examination for connector pins</i>			CR	CR
<i>DC-DC convertor examination for connector pins</i>			CR	CR
<i>Battery Li-ion-any abnormal smell or white gas while charging. Charging to be done in an isolated location with no flammable material around</i>	CR	CR	CR	CR

C - Check | CA - Check and Adjust | CL - Clean | CR - Check and Replacement  
 I - Inspection, Offer for replacement, replacement on customer confirmation











DELIVERY CERTIFICATE

I certify having taken the delivery of one Ampere **ZEAL<sub>EX</sub>** bearing the following particulars:-

Invoice Number \_\_\_\_\_ Date of Sale \_\_\_\_\_

VIN / Frame No. \_\_\_\_\_

Motor No. \_\_\_\_\_

DC - DC Converter No. \_\_\_\_\_ Controller No. \_\_\_\_\_

Battery Number. \_\_\_\_\_ Charger No. \_\_\_\_\_

I have been explained by the dealer, about correct and safe driving habits, warranty terms and conditions, service schedules, mandatory electrical installation required at my place for battery charging, precautions while charging battery and maintenance tips. The vehicle has been delivered in factory fresh condition to my satisfaction.

Customer Name \_\_\_\_\_ Signature \_\_\_\_\_

Authorised Dealer Name \_\_\_\_\_

Seal \_\_\_\_\_ Signature \_\_\_\_\_





TAKE CHARGE

SERVICE COUPONS

1st FREE SERVICE COUPON

30 days or 900 km, whichever comes earlier, from the date of sale.

COUPON NO.:

VIN NO.:

MODEL: **ZEAL EX**

SERVICED ON:

[Blank area for stamp/sign]

SERVICING DEALER STAMP & SIGN

1st FREE SERVICE COUPON

30 days or 900 km, whichever comes earlier, from the date of sale.

COUPON NO.:

MODEL **ZEAL EX**

VIN NO.:

DATE OF SALE

DATE OF SERVICE

SELLING DEALER CODE

SERVICING DEALER CODE

KMS COVERED

I hereby confirm that the job mentioned overleaf has been completed on my ZEAL EX vehicle to my complete satisfaction.

[Blank area for signature]

CUSTOMER SIGNATURE

[Blank area for stamp/sign]

SERVICING DEALER STAMP & SIGN

1. Check & adjust the front and rear tyre pressure.
2. Check all bolt, nuts & screws for proper torque & adjust if necessary.
3. Check & adjust both brake cables.
4. Check the lock operation & ignition key for proper function.
5. Check all the light, horn, indicators & switches for proper function.
6. Check the cluster operations for proper function.
7. Check throttle for free operation.
8. Check free moment of handle bar and adjust if required.
9. Check front & rear brake operation and adjust if required.
10. Check front & rear wheel bearings for any noise/tightness/excessive play.
11. Check front & rear suspension for proper function/oil leakage.
12. Check wiring harness for any insulation damage/fouling.
13. Check the battery terminal cable connections for proper fitment.
14. Inspect the battery for any physical damage.
15. Check the electrical coupler for any loose connection/pin damage.
16. Check the proper functioning of main and side stand.
17. Start the vehicle in main stand and check smooth functioning of all components
18. Check the charger for proper functioning.
19. Check battery full charge voltage.
20. Check no load current & no load motor rpm.
21. Check on road current & maximum current.
22. Take test ride of the vehicle and ensure smooth function.
23. Clean the e-scooter externally with dry & soft cloth, do not use pressure wash.

**Note : cost of consumables and spare parts not coming under warranty has to be paid by customer**







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